

Convention Center At OnCenter WiFi Network Overview

Hardware requirements

- Notebook
- Wireless network card (802.11 compatible)

Instructions

1. Turn notebook computer
2. Connect wireless network card to the wireless network (SSID) named **oncenter**
3. Open your browser and you should be redirected to a login page similar to the one shown below.

WIRELESS
C@A@F@E

You are Connected.

ROAD RUNNER
HIGH SPEED ONLINE™

ONCENTER COMPLEX
CONVENTION CENTER • WAR MEMORIAL • CIVIC CENTER
SYRACUSE, NY

Home Login Subscribe Rates Account Management Locations Help What is WiFi?

ALREADY A WI-FI SUBSCRIBER?

EXPRESS LOG-IN
If you have a current Wi-Fi account, please enter your username and password here.

USER NAME

PASSWORD

[Forgot password?](#)

ROAMING PARTNER LOG-IN
Use a roaming account from any of the following service providers.

Select Roaming Partner

NOT YET A WIRELESS INTERNET USER?

Try our High-Speed Wireless Service.
[Rate Plan Information](#)
[Find Locations Near You](#)

Click here to receive a free trial (60) minute account

NNU
Roaming Network

PROMOTIONAL CODE

Thank you for visiting the Convention Center at OnCenter. We hope you enjoy your visit!

If you have been provided a promo code for an existing event at the Convention Center at OnCenter, please enter the code in the below field and select login:

I accept the [Terms and Conditions](#)

Support: (866) 497-5377 [Terms of Use](#) / [Privacy Policy](#) ©2004 NetNearU. All Rights Reserved.

Troubleshooting Tips

If you are unable to access the login page you will want to perform one or more of the following actions:

1. Attempt to access www.google.com Hint: If your browsers default home page is set to a secure site (https) redirection will not automatically occur.
2. Disable any firewalls that may be enabled.
If you are using Windows XP, select your Start button, then Control Panel, then Windows Firewall and ensure the firewall is disabled. You can always re-enable this setting once logged in.
3. Disable non-wireless network connections that may be enabled (EX: 1394 firewire, LAN connection etc)
4. Confirm no proxies are set within Internet Explorer
Open Internet Explorer, then select tools, Internet Options, Connections, LAN Settings then verify "Use a Proxy Server" is not checked
5. Verify Privacy Settings within Internet Explorer are not restrictive
Open Internet Explorer, then select tools, Internet Options, Privacy then move the settings to low, select Apply. You can always change this setting back once you are logged in.

6. Ensure AEGIS protocol is not enabled
Go to Wireless Network Connections Property and determine if the AEGIS Protocol is installed. If it is installed simply uncheck the protocol then select OK.
7. Verify no VPN's are being run prior to logging into service
8. Remove any network bridges found within the network connections area if they exist

Technical Support

In the event you have difficulty using the service please feel free to contact our Help Desk at (866) 497-5377.